Medication Adherence Learning Community
Tackling the Medication Non-Adherence Challenge: Increasing Engagement and Implementing Clinical Best Practices

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Questions

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**General**

When is the application due?

Applications are now due Friday, March 27th, 2020, by 11:59 p.m. ET. This deadline has been extended by two weeks, from the original due date of March 13th.

Is there a cost to participate?

No, participation is free.

Who can I contact if I have questions about the application and/or this opportunity?

Please email Alexandra Meade, Project Manager, at AlexandraM@TheNationalCouncil.org with questions.

**Learning Community**

How long is the learning community?

The learning community will take place from April 2020 to March 2021, a 12-month period.

Who will participate in the learning community?

This learning opportunity will bring together experts in the field, peer-to-peer connection among the 10 participating sites, and 1:1 coaching provided by National Council staff.

As a part of this learning community, each selected program will be asked to determine a core project team: 2-4 representatives from your organization who are committed to actively participating throughout the 12 months of the community.

What are the benefits of participating in the learning community?

Selected organizations will receive access to training and technical assistance, including the following:

- 1-on-1 coaching on organizational best practices and quality improvement strategies to help improve patient adherence;
- Peer-to-peer learning with other participating clinics;
- A virtual learning community;
- A mid-point meeting here in Washington DC
- 12 months of training and technical assistance, including guided access to medication adherence tools and resources, including an organizational self-assessment and provider toolkit

These training opportunities will cover topics that align with recommendations from the recently released report by the Medical Directors Institute, Medication Adherence: Causes and Solutions to Medication Non-Adherence.
What will participating clinics be expected to do as a part of their participation in the learning community?

Throughout the learning community, selected organizations will:

- Understand the roles of assessment, treatment planning, and medication monitoring in promoting adherence and improved health outcomes;
- Gain skills and knowledge related to effective engagement of patients and their support systems;
- Develop and implement new or revised workflows that incorporate key steps and strategies to monitor and track medication adherence;
- Utilize data to track and analyze medication adherence rates and other health outcomes as they relate to medication adherence;
- Develop organizational quality improvement plans to identify barriers and challenges and develop plans to sustain improvement efforts;
- Contribute to a learning community process evaluation conducted by the National Council through self-assessment data, completion of surveys, etc.

Eligibility
We are a small organization – are we still eligible to apply?
Yes! We welcome applications from organizations of all sizes.

What services do we need to provide?
We’re open to organizations offering a varying array of services. The application form has a question asking you to indicate which types of services you currently are providing.

Who from our organization should plan to be involved?
You’ll be asked to form a core team of 2-4 staff members, including one main point of contact. All core team members are expected to attend all learning community events and sessions, and the main point of contact will be expected to plan to be with us in Washington, DC, for our in-person mid-point meeting on Monday, September 14th, 2020 (costs will be covered).

Additional Questions?
View a sample application to see the questions. Apply to the RFA here. Review our office hours recording for more info. Still have questions? Contact Alexandra Meade, Project Manager, at AlexandraM@TheNationalCouncil.org.